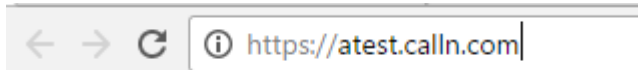


How to Recover User/Password for CallN

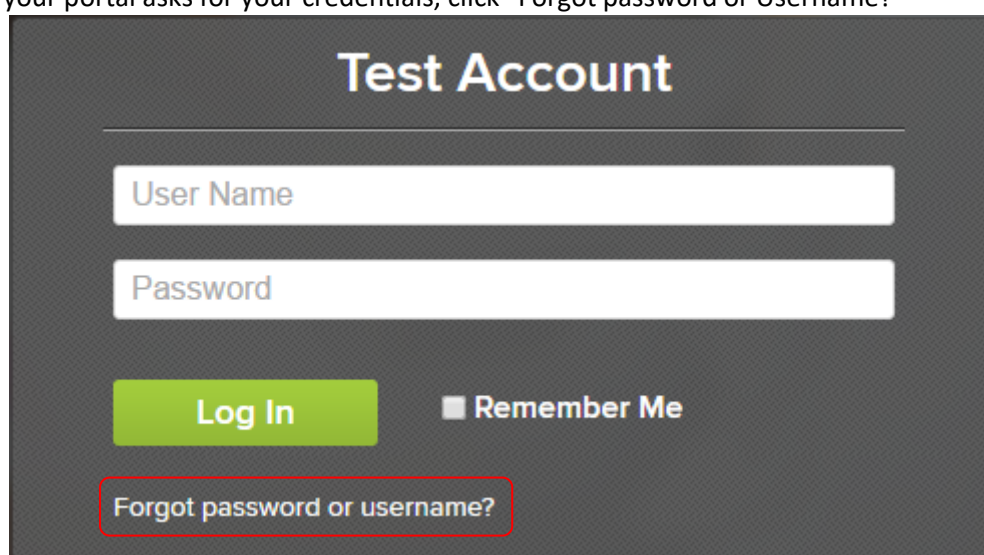
It is common if user doesn't login pretty often to the CallN portal, they might forget their password or username. There is very simple way you can recover your password or username.

Steps to recover your password or username:

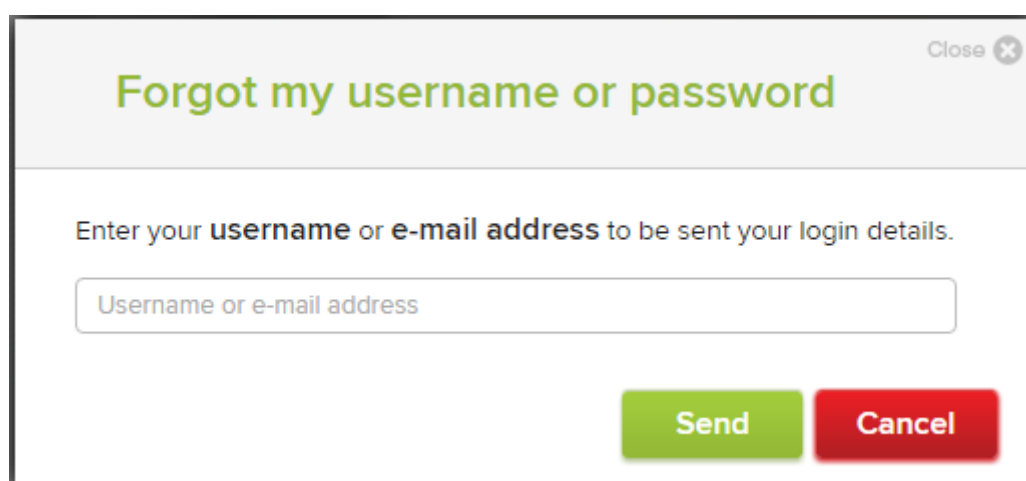
- Open the web browser on your device.
- Enter your CallN domain name which will be (Company name.Calln.com) on the address bar.



- If you couldn't remember your company domain name, please open your CallN client app on hosted PC as may help you to recover these or contact your **manager/admin**.
- Once your portal asks for your credentials, click "Forgot password or Username?"



- You will be prompted to enter your email address. The system will do a lookup on the email address and send you details to log on to your CallN Portal.



Note: "If you are still having problems logging in to your portal, please email the CallN support at support@calln.com or call us on 1300 467 768, and we will help you find your details."